

Supporting Mission-Driven Operations Through Reliable IT

Attleboro YMCA & RetroFit Technologies

Introduction

The Attleboro YMCA is a community-focused organization committed to enhancing lives through programs, services, and outreach that promote youth development, healthy living, and social responsibility. To effectively serve its members and community, the YMCA relies on reliable, secure, and well-managed technology across its facilities and administrative operations.

RetroFit Technologies teamed up with the Attleboro YMCA to offer managed IT services, infrastructure upgrades, and ongoing technical support aimed at keeping systems stable, secure, and in line with the organization's mission.



“ We are very happy to partner with RetroFit Technologies and couldn't ask for a better IT provider to support our association. They don't just meet our IT needs; they consistently go above and beyond. Their proactive, reliable support allows us to stay focused on our mission and serving our community. From top to bottom, their entire team is responsive, knowledgeable, and truly a valued part of our YMCA family.

— Paul Fournier | Attleboro YMCA



Why RetroFit Technologies

The Challenge

As a multi-facility organization with varied technology needs, the Attleboro YMCA needed reliable daily IT support while also handling larger infrastructure projects, including server upgrades, network improvements, wireless access enhancements, and device refreshes. Maintaining uptime, security, and consistency across locations was crucial to supporting staff and members alike.



The Solution

RetroFit Technologies provided a complete IT support plan that combines quick help desk services with proactive infrastructure planning and implementation. This included server and firewall upgrades, Windows workstation deployments, improvements to wireless access points, cabling enhancements, Microsoft licensing renewals, backup and disaster recovery services, and ongoing managed services support.

RetroFit collaborated closely with YMCA leadership to plan and implement projects with minimal disruption, offering clear guidance and hands-on support through each stage.



Results & Impact

The partnership has given the Attleboro YMCA a more stable, secure, and scalable IT environment. Dependable support and proactive planning have reduced downtime, enhanced user experience, and boosted staff confidence that technology will support — not hinder — their efforts to serve the community. RetroFit has become a trusted extension of the YMCA team, helping ensure technology continues to support the organization's mission now and in the future.