

# A Decade of Technology Partnership

## Riverview School & RetroFit Technologies

### Introduction

Riverview School is a nationally recognized special education institution serving students with complex learning and language-based disabilities. As the school's technology environment grew more complex, leadership recognized the need for a trusted partner capable of managing infrastructure, supporting staff and students, and maintaining continuity of operations in a demanding, mission-critical setting.

RetroFit Technologies has supported Riverview School since 2015, evolving from project-based infrastructure work into a comprehensive managed services partnership. Rooted in New England with extensive experience in education and nonprofit sectors, RetroFit has provided dependable technology solutions, proactive oversight, and responsive support for over a decade — growing alongside the school and adapting to its continuously changing needs.



“**Reliable, proactive company with quick response times, clear communication, and a team that genuinely feels like a partner.**”

— **Bill Wallberg** | IT Director, Riverview School (Five-Star Google Review)



## Why RetroFit Technologies



### The Challenge

As a specialized school, Riverview School faced unique and evolving technology demands — supporting students, faculty, and administrative staff while managing a growing, increasingly complex infrastructure. Aging hardware, expanding cloud platforms, and the need for a secure, always-on network created challenges that surpassed the capacity of internal resources. Leadership needed a partner capable of providing both long-term strategic planning and responsive, day-to-day operational support.



### The Solution

#### **RetroFit's Long-Term Technology Partnership**

RetroFit's relationship with Riverview School began with basic infrastructure tasks such as network assessments, server migrations, and hardware deployments. It gradually expanded into a comprehensive managed services partnership. Over the years, RetroFit provided complete networking upgrades using HPE Aruba solutions, enterprise-grade server installations, workstation procurement, Google Workspace licensing and management, Microsoft licensing, and endpoint security via ESET. The official onboarding of Riverview into RetroFit's managed services platform in late 2022 introduced structured monitoring, dedicated help desk support, and proactive management to the school's environment. Continued service expansions and renewals through 2024 and 2026 reflect Riverview's ongoing confidence in RetroFit as their preferred technology partner.

## Results & Impact

### **Conclusion**

Over more than ten years, RetroFit Technologies has been a consistent part of Riverview School's technology story — adjusting to the school's changing needs, expanding services as the environment grew, and reliably providing the responsiveness and expertise that a mission-driven organization requires. From a complete network overhaul to ongoing managed services, the partnership demonstrates a shared commitment to reliability, continuity, and student-focused operations. Riverview School's long-term trust in RetroFit shows the value of a technology partner that not only responds to problems but also works proactively to prevent them.